Hello, I am writting this comment in regarding about Sorenson Video Relay Service, they need to stop become a king of TRS, they need to allow deaf people to choose any other VRS providers with the equipment, not force them using only Sorenson, this is wrong, it is like we have to follow what they want. We are suppose get the freedom and choose which provider we want. Please act this up and do something make sure that Sorenson changes and give what customers not what Sorenson wants.